



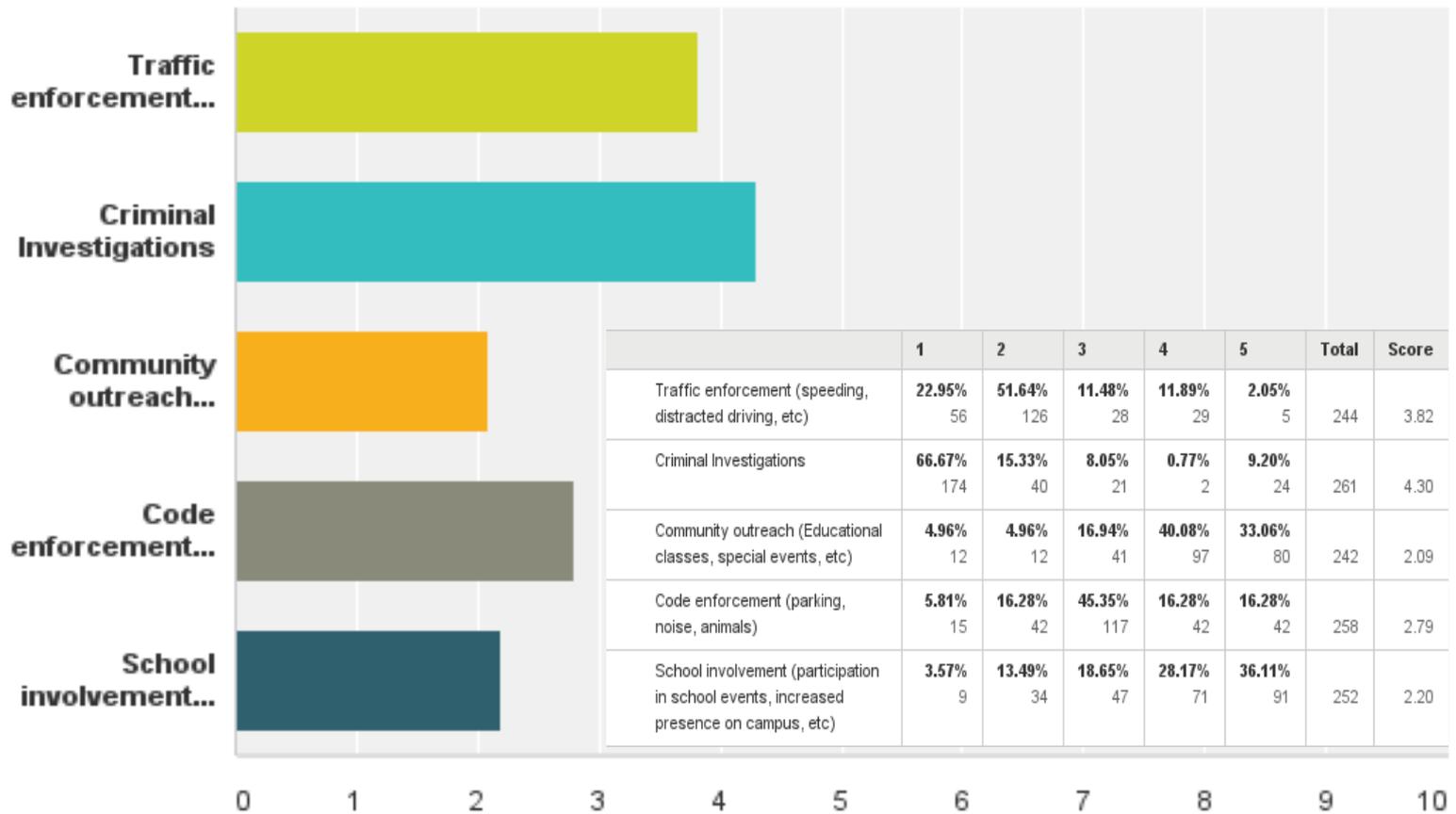
*Medina Police Department  
Community Survey  
2016*

# Survey

- ▣ Total – 275 responded
- ▣ E-lerterd twice – once before and once after community forum (212 responses prior/ 63 after)
- ▣ Five questions :
  - MPD Priorities
  - Type of contact with MPD
  - Level of satisfaction
  - Most recent contact with MPD
  - Community safety

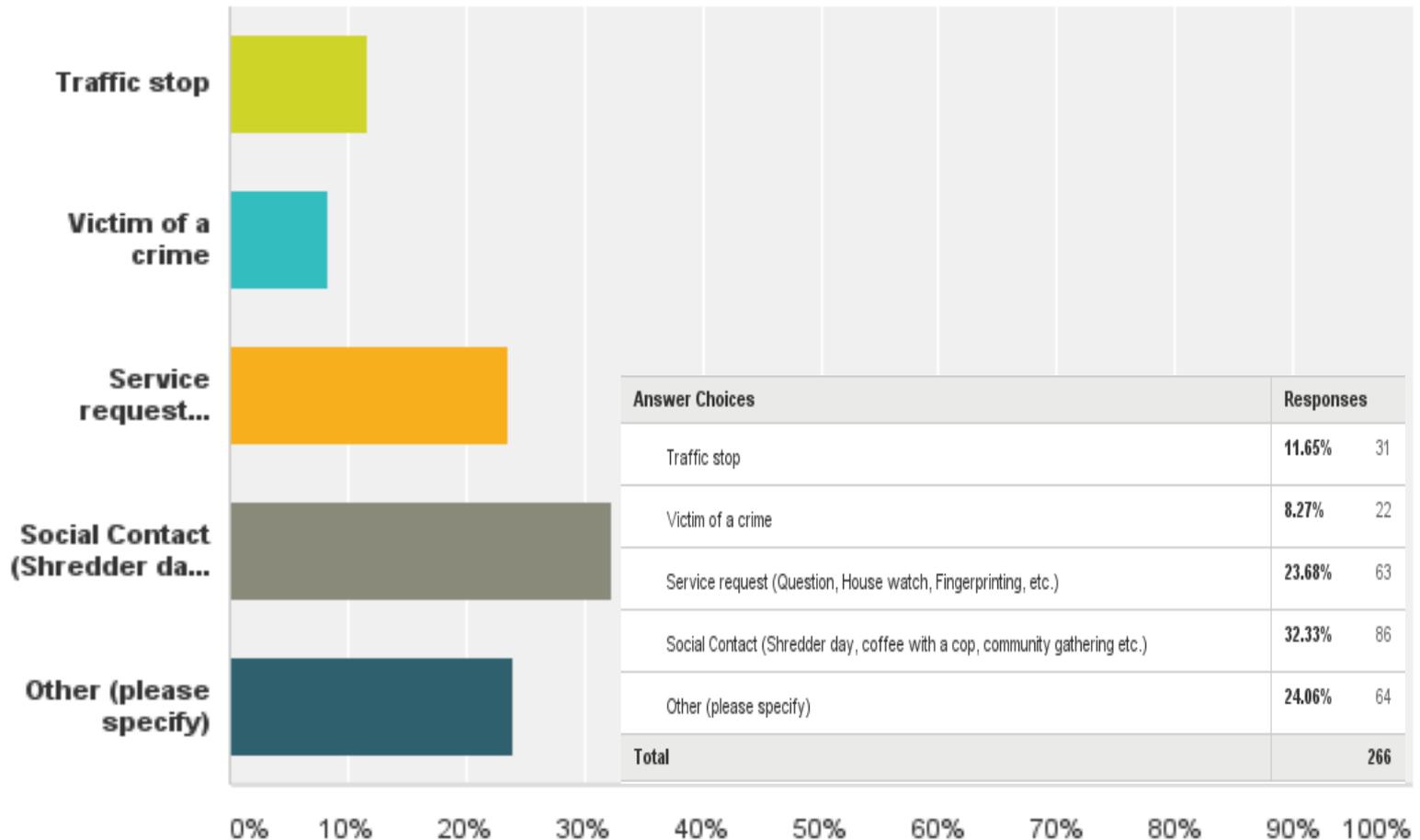
# Q1 What do you feel should be the priorities of the Medina Police Department? (1 being the highest and 5 being the lowest)

Answered: 272 Skipped: 3



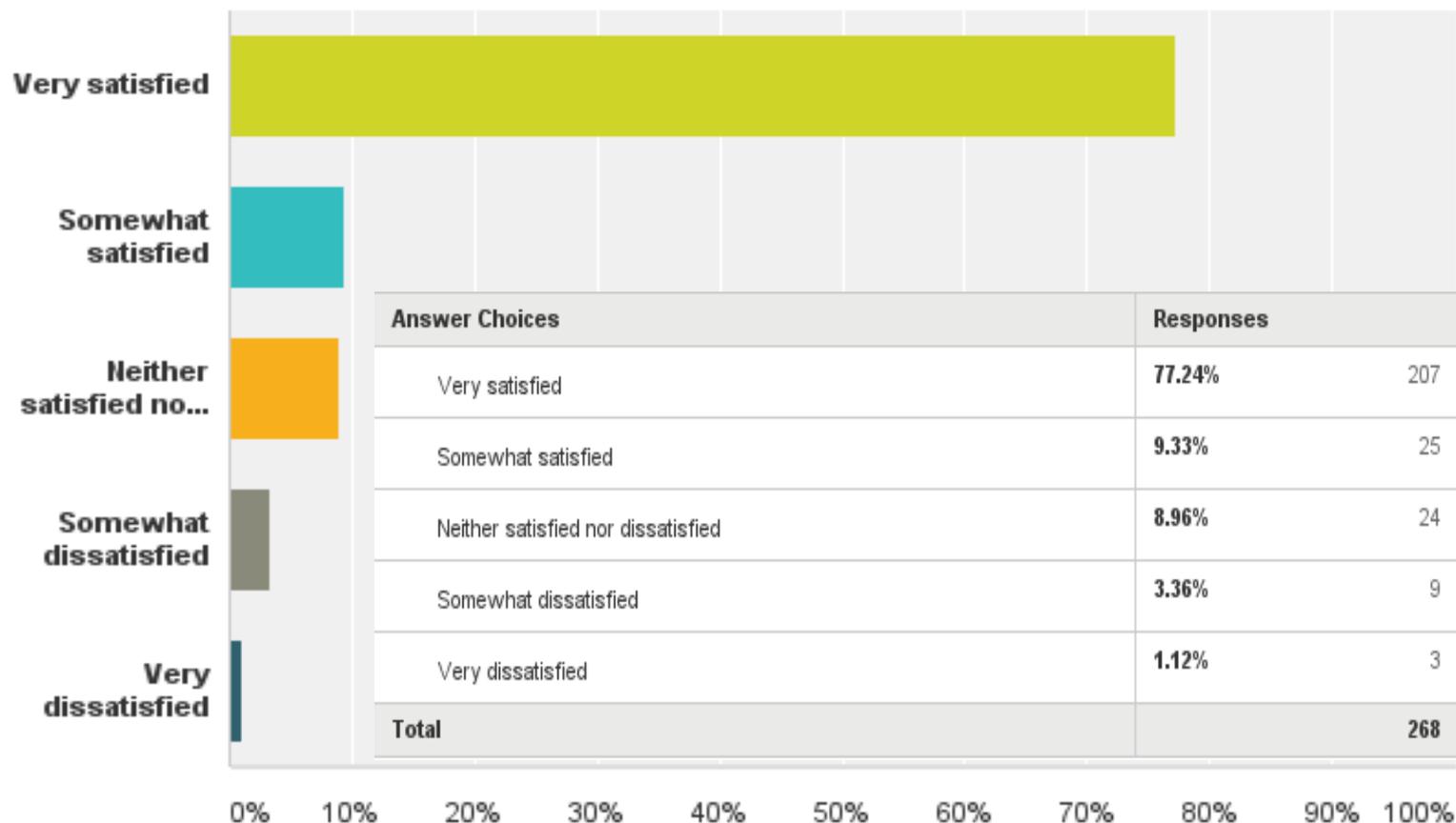
## Q2 Select the description below that best describes your most recent interaction with the Medina Police.

Answered: 266 Skipped: 9



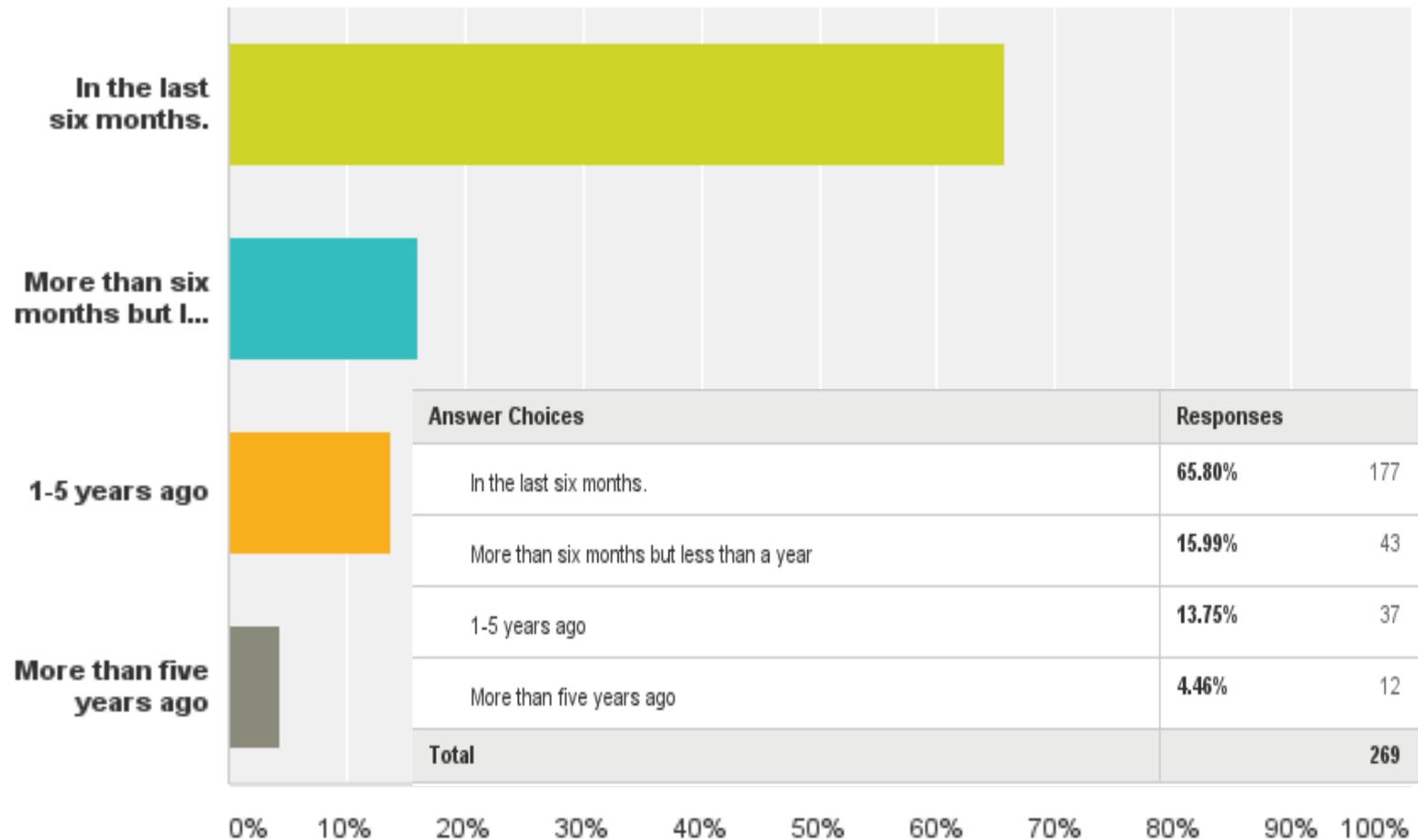
## Q3 Overall, how satisfied or dissatisfied were you with your last contact by the Medina Police?

Answered: 268 Skipped: 7



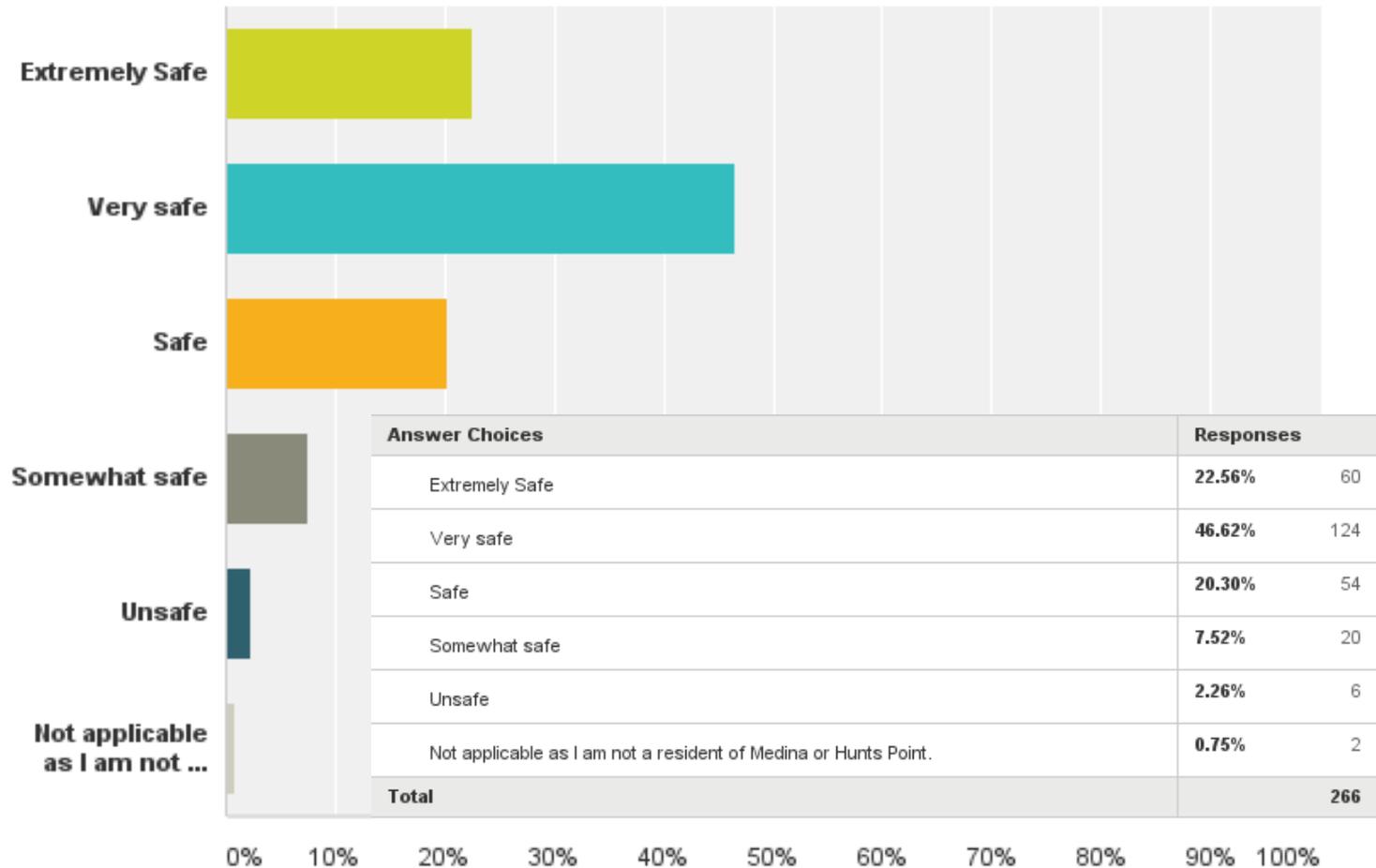
## Q4 How long ago was your most recent contact with the Medina Police Department?

Answered: 269 Skipped: 6



# Q5 If you are a resident of Medina or Hunts Point, how safe do you feel in your community? (Choose not applicable if not a resident)

Answered: 266 Skipped: 9



# Constructive Comments

- ❑ “Would like to see more active enforcement of parking code violations by construction vehicles on North end of Evergreen Pt Rd - it continues to be a daily problem. “
- ❑ “I think ‘community outreach’ should not be limited to classes and special events. Ours is a small community. Why are there not officers getting to know members of our community?”
- ❑ “I believe that they should patrol the Medina streets more regularly and make efforts to meet the residents and get to know the children.”
- ❑ “While I feel safe, I am very concerned about increased theft such as packages and house burglary. I'd like to see more patrol and prevention.”

# Positive Comments

- ▣ “Thank you for the House Watch opportunity when we go out of town, for Shredder/Take Back Drug day, and other community services. And thanks for enforcing Medina's speed limits and ensuring community safety.”
- ▣ “We appreciate their presence in our neighborhood. Their interactions with us have always been cordial and appropriate. Continue high visibility to deter crime and maintain safety in neighborhood.”
- ▣ “Thank you for all you do for our community.”
- ▣ “Our communities are very lucky to have such outstanding service . Thanks!”
- ▣ “I like the police being friendly and visible and part of the community.”

# Conclusion

- ▣ Positive response numbers.
- ▣ Confirms our officers are professional.
- ▣ We still have areas to improve.
- ▣ Overall, most respondents feel safe and are satisfied with our police department.